#### **Bradford Highlands Golf Club Covid 19 Protocols**

Welcome to Bradford Highlands. To ensure everyone's safety, please review our protocols. Failure to adhere to these protocols may result in you not being permitted to play golf and you may be asked to leave the property.

#### **Booking a tee time**

- All players will have 7 days advance booking online only. Tee times will not be accepted over the phone at this time.
- We have increased tee time intervals to help with social distancing.
- Twosomes will be paired up.
- We require the person booking the tee time to pay for the full amount of the booking to limit numbers in the Pro Shop.
- There is a 24-hour cancellation policy. The person who booked the tee time is responsible for everyone showing up. You will be charged for NO SHOWS.
- Golfers who have golf passes or any other discount coupons must call the Pro Shop to book a tee time.
- All passes/coupons must be valid for play at the booked tee time and will be subject to a \$10 fee per player (plus HST) for a single power cart.
- All tee times are with shared power cart. All players requesting their own power cart at the time of check in will be subject to a \$10 upcharge.

## At Bradford Highlands

- All persons entering the clubhouse are required to wear a face mask.
- The Driving range is closed at this time until further notice.
- Pull carts are available and are sanitized between each use.
- Power carts, when available, must be returned to the designated and are sanitized between each use.
- No outside alcohol is permitted at BH.

# Day of play

- Arrive at Bradford Highlands no more than 20 minutes prior to your tee time.
- Enter the Clubhouse through the main entrance. All people entering the clubhouse or washroom areas are be required to wear a face mask.
- Only 2 people from each group will be allowed in the Pro Shop at a time to keep appropriate social distance.
- Only limited golf merchandise is available.
- Transactions using the tap option are preferable.
- Food and beverage is available on course (on busy days) and in the clubhouse (always).
- Washrooms are available downstairs in clubhouse one person at a time.

### On the Golf Course

- Pace of play is expected to be no more than 4 hours and 10 minutes.
- All players sharing a power cart must adhere to mask wearing rules as stated by the Government of Ontario. Please ask our staff if you are unfamiliar with these new rules.
- You must maintain social distancing on the course at all time.
- Cup inserts are in place to make retrieving the ball easy.
- Please do not touch or remove the flag from the hole.
- There are no trap rakes, ball washers or benches on the course.
- The on course washrooms are closed.
- Garbage cans are located on holes 3, 6, 9, 12, 15, 18.

## **After your Round**

- All power carts must be returned to the designated area.
- Patio is closed until further notice.

Thank you for your cooperation. By following these protocols you will ensure everyone's safety and will make the 2021 golf season a success.